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Update your phone's operating system If you have pending iOS or Android OS updates waiting, there could be a conflict with the Amazon app. To eliminate any potential glitches with the OS, it's a good idea to make sure your mobile device is completely up to date.

[Amazon App Not Working? 7 Ways to Troubleshoot - Business Insider](#)

## To fix issues with your Amazon app, follow these steps:

- 1 Update: Ensure the app is updated to the latest version.
- 2 Restart: Restart your device.
- 3 Clear Cache: In app settings, clear cache and data.
- 4 Reinstall: Uninstall and reinstall the app.
- 5 Check Connection: Ensure a stable internet connection.